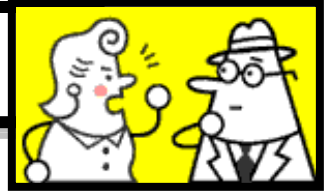


Conflict Resolution Practice



Directions: As an individual or part of a group, use the conflict resolution guidelines for resolving the following conflicts.

Scenarios:

1. Jeff and Janice have volunteered to sell snacks at the home game on Saturday at noon. Janice wants to go over to the snack shack on Friday evening and get things organized. Jeff wants to go over an hour or so before the game on Saturday. How can this be resolved?
2. There is a limited amount of money available to buy some new equipment for the office. Lois feels the office should buy a copier since the current one is pretty old. Fred, on the other hand, feels strongly the office needs a scanner to save time in scanning in graphics and pictures for the newsletter. How can this be resolved?
3. Bill and Margaret have to share the family car with their mother and father. Both of them want the car on Saturday night: Bill to go to the ball game and Margaret to the movie with a friend--and she has promised to drive. How can this be resolved?
4. Lucy and Carol have to share a bedroom in their home. Lucy really likes the "rock and roll" look with lots of posters, psychedelic colors and flashing lights. Carol, on the other hand, prefers the country look with ruffles, calico prints and shaded lamps. How can this be resolved?