

Name _____

Date _____

Conflict Resolution Assessment



1. What was the problem? What were the causes? Was it a difference in interests, understanding, values, styles, opinions?
2. Who was involved in the issue?
3. Did all parties demonstrate active listening skills? What were they? Did they demonstrate respect for one another?
4. Did the parties elicit feedback from one another? Did you feel both parties understood the other's point of view?
5. What solutions for resolving the conflict were offered? Did all parties seem willing to explore options? Negotiate solutions? Compromise?
6. Was there any common ground? What was it?
7. Was there resolution? Was an action plan developed?